

Who's Working On Your Computer?

Would you let your neighbor's kid work on your car? Would you let your nerdy brother-in-law fix your big screen TV? Of course not! Then why would you let just anyone work on your computer? Most people are too trusting with their computers. They'll let just about anyone that knows a little more than they do "fix their computer".

The truth is though, most of these people only know enough to be dangerous and can often times do more damage than good. They always have good intentions, but seldom know the real source of the problem or don't know enough about the root structure of windows to fix the problem correctly. The first thing they'll usually do is upgrade the Windows. This very seldom fixes anything and only slows the computer down even worse.

Even though computers were made to be simple to operate, they are extremely complex. It takes years of hands-on experience and training to be able to understand the inner workings of the computer. Years ago, the computer industry developed the A+ Certification program. A+ technicians are required to pass a series of tests dealing not only with hardware, but with all major versions of Windows. Just like you should not trust an uncertified mechanic to work on your car, you should not allow anyone that is not A+ certified to work on your PC. Sure, it might cost you a little more per hour, but in the long run it will probably save you money in repeat repairs. Seems like at least once a week I have to clean up someone else's repairs and it usually takes me longer than if I had fixed the original problem.

No, I'm not saying bring all your computer repairs to me because I'm certified. I'm simply saying make sure the person that does work on your computer is certified to do what he/she is doing. There are lots of places you can take your computer to be worked on. Just make sure they'll stand behind their work.